CENTRE FOR RAILWAY INFORMATION SYSTEMS CHANAKYAPURI/NEW DELHI

No. 2017/CRIS/NDLS-HQ/AD/ZONAL RLY/FOIS/BAL SHEET/0014/Pt-1

Dated: 12.02.2021

PCCM
Office of Principal Chief Commercial Manager,
South Central Railway,
Secunderabad - 500025.

Sub: Issues in TMS for preparation of Online Goods Balance Sheets for Goods Sheds/Sidings on South Central Railway – Reg.

Ref: Your Letter No. C.473/BS/FOIS/CRIS/Vol. II dated 4.2.21

With reference to above, para wise reply is as follow

Issues of Vijayawada Division

1) At FCGS (FCI/KCC) during the month of Dec 2020, the opening balance is Rs 18,000/- as per Manual as well as e-Balance Sheet. An amount of Rs 7,200/- was accounted under Demurrage. Out of total Demurrage of Rs 25,200/- (Rs 18,000/- and Rs 7,200/-) a waival of 10% (Rs 2520/-) was granted, as such the system asked for realization of the remaining amount of Rs 22,680/- and the same was realized. However, in e-Balance Sheet the waiver amount was shown as Rs 5040/-instead of Rs 2520/-.

CRIS Reply - Issue has been resolved.

2) Further, As per RB Letter No. TCR/1078/2017/05 Pt. dated 26.08.2018 in case of transport of GST exempted commodity/commodities by Rail, associated Demurrage /Wharfage Charges shall also not attract GST. In contrast to the Guidelines, TMS is levying GST on Demurrage Charges collected and showing in e-Balance Sheet and same to be rectified to generate correct e-Balance Sheet.

Ex. In the above e-Balance Sheet of FCGS. The GST component of Rs 1134 on the realized Demurrage of Rs 22680/- on the transaction of Food Grains (GST Exempted Commodity) can be noticed.

CRIS Reply - Issue has been resolved.

3) As per Para 6.0 of RC 40 of 2004 Grace period of 2 hours is granted beyond permitted permissible free time for unloading for removal of the commodity from different rakes, as an intensive to avoid detention. At many locations, even the consignments were unloaded directly to trucks without unloading on the ground and no detention further is caused. However, if consignee does not clear the total consignment within the set 2 hours, Demurrage will be leviable as per the prescribed rules. Based on this, the system is giving incentive of 2 Hours in TMS due to which the actual demurrage charges incurred are neutralized by the system granting 100% waival automatically in case of accrued Demurrage in 2 hours or less. Hence the operator has to raise the Demurrage on the customer in forced debit / credit against the Rake dealt. It is to be modified suitably.

CRIS Reply — RC 40 of 2004 is implemented in FOIS. However, in case of any discrepancies, specific cases may be provided to CRIS for further investigation.

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- 4) In case of excess freight received through DDs, there is no provision for proper accountal, adjustment towards freight in TMS. The same to be provided in TMS.
 - **CRIS Reply** As per current design of FOIS, the excess amount in a particular DD can be adjusted towards other payment as there is no validation imposed in the system for this type of adjustment. However, there is no provision of Refund of the excess amount in FOIS as of now.
- 5) When WDRF is adjusted in RR, adjustment not reflected in special credit.
 - **CRIS Reply** –WRF when adjusted in Freight is not shown in "Special Credit" but is shown under "Vouchers" Head in Remittance details in Goods Balance Sheet.
- 6) In case of cancellation of indents by Premier Customers within 10 days, WDRF forfeiture amount should reflect as outstanding in e-Balance Sheet to clear the same in forced debit / credit task.
 - **CRIS Reply** This is already implemented in FOIS. However, in case of any discrepancies, specific cases may be provided to CRIS for further investigation.

Issues of Secunderabad Division

- Demurrage at FCI Sidings is calculated as per the provisions of Draft Notification No. 2 of 2011.
 However the methodology of calculation of Demurrage adopted at FCI Sidings is not incorporated in TMS causing difference in Demurrage amounts calculated.
 - **CRIS Reply** All the rate circulars related with Demurrage/ Wharfage calculation are already implemented in FOIS/TMS Application.
 - However, in case of any discrepancies, specific cases may be provided to CRIS for further investigation.
- 2) Warangal (WL) is a notified round the clock working hours Goods Shed. However, WL is notified for 06:00 hrs to 18:00 hrs only for POL products. However, there is no provision in TMS for reporting of POL for 06:00 hrs to 18:00 hrs timing.
 - CRIS Reply Provision is available in FOIS to notify Station Working Hours for Dependent siding. As normally POL handling lines of a terminal is explicitly handle POL traffic only, Dependent Siding needs to be created in FOIS for WL Terminal which will handle only POL Commodity. POL Rakes will be placed at this Dependent Siding which will have Station Working Hours for 06:00 hrs to 18:00 hrs only.
- There is no provision in TMS for notifying of EOL free time for sidings working on EOL free time causing discrepancy wherever this scheme is being implemented.
 - **CRIS Reply** There is already a provision in which Railway User can feed the EOL agreement in the FOIS/TMS Application.
 - Terminals can be marked as EOL Sidings in FOIS by the Railway User themselves as there is a user input screen available under "Main Menu->Administration->Engine on Load Notification".

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4) Rebooking of part of a rake is being permitted by operations branch. At the time of such rebooking, WDRF is not realized from customers. However, in TMS, there is no provision for rebooking of part consignment.

CRIS Reply - There is no Railway Board Circular on Rebooking of part consignment.

 In case of sidings, Demurrage charges are raised, waiver granted, balance DC paid and then Remission order issued. While payment can be reported in TMS, Remission order cannot be reported in TMS.

CRIS Reply - As of now, Remission order cannot be issued from FOIS.

6) In a number of cases, it is seen that though all the entries are cleared, system is showing outstanding amounts. The details of such amount are not available anywhere in TMS which would enable the staff to clear the pending tasks and amounts.

CRIS Reply — As per the Current Archival Policy implemented in FOIS Application, Invoice/RR Details are kept in the online system till 50 days from the closure of the delivery book and after that the same is moved to a backup database which cannot be accessed online.

However, in case any debit has to be raised against an old Invoice/RR Freight amount then OCC Message needs to be sent by concerned authority to FOIS/OCC and based on the approval from CAO Systems Office, the same can be made available in FOIS/TMS Application for further processing.

7) One time clearing of all pending tasks and outstanding opening balance from OCC is required to start fresh from March 2021.

CRIS Reply – One time clearing of all pending tasks can be done by invoking the provision already available in FOIS/TMS Application at "Main Menu->Charges -> Forced Debit Credit" utility.

8) Provision for reporting of excess amount deposited by customers, which is frequently occurring in the field, not available in FOIS.

CRIS Reply — As per current design of FOIS, the excess amount in a particular draft can be adjusted towards other payment as there is no validation imposed in the system for this type of adjustment.

 Customers are not submitting eT-RR and transaction ID, to enable completion of the Book delivery task in FOIS, thus leading to accumulation of Wharfage Charges, especially for RMC consignments.

CRIS Reply – This is a reporting issue and the user has to ensure prompt and correct reporting in FOIS.

(GM/FOIS)

Copy To:-

1) CAO (Systems) – For kind information please.